Extending and Enhancing the Lifeline Discount Rate for Qualified Marginalized End-Users ("QMEs") of Angeles Electric Corporation

What is the Lifeline Discount Rate?

The Lifeline Discount Rate is the percentage discount on the electricity bill given to QMEs.

Who can avail of the Lifeline Discount Rate?

The following can avail of the Lifeline Discount Rate:

- a. 4Ps ("Pantawid Pamilyang Pilipino Program) beneficiaries of Angeles City.
- b. Marginalized end-users certified as such by Angeles Electric Corporation based on the criteria of the Energy Regulatory Commission (ERC).

Beneficiaries may only avail of the lifeline rate discount for one electric service account.

Who are disqualified from availing of the Lifeline Discount Rate?

- Those residing in condominiums or subdivision projects except those who are residing in condominiums and subdivision projects which are under the programs of the National Housing Authority; and
- b. Those who are availing of the net-metering services, subject to Section 15 of the Amended Rules Enabling the Net-Metering Program for Renewable Energy, with the exception of marginalized end-users deemed qualified under Section 15 of the Net Metering Rules, and subject to the criteria, requirements, and qualifications.

What are the documentary requirements for applying for the Lifeline Discount Rate?

- a. 4PS beneficiaries:
 - i. Certification from DSWD; and
 - ii. Any valid government-issued ID containing the address of the consumer.
- b. Other applicant marginalized end-users who are not 4Ps beneficiaries, but whose family income fall below the applicable poverty threshold set by the Philippine Statistics Authority, shall submit the following documents to Angeles Electric Corporation:
 - Certification from the local DSWD issued within the last six (6) months, showing that his or her family income is below the poverty threshold set by the PSA and applicable at the time of his or her application; and
 - ii. Any valid government-issued ID containing the address of the consumer.
- c. For consumers who are applying for the renewal of Lifeline Discount Rate, he/she must submit the following documents:
 - i. Certification from DSWD issued within the last six (6) months;
 - ii. Any valid government-issued ID containing the address of the consumer; and
 - iii. Previous Certification of Angeles Electric Corporation's approval.

When is the validity period of the lifeline coverage?

The Lifeline Discount Rate granted to qualified marginalized end-users who are 4Ps Beneficiaries shall be valid within the period indicated in the Certification issued by the DSWD.

On the other hand, the Lifeline Discount Rate granted to qualified marginalized end-users who are not 4Ps Beneficiaries shall be valid for a period of three (3) years, which may be renewed.

However, should the qualified marginalized end-user, whether 4Ps beneficiary or not, consistently exceed the ERC-approved consumption threshold of Angeles Electric Corporation's Lifeline Program for twelve (12) consecutive billing periods, the qualified marginalized end-user shall no longer be entitled to the lifeline rate provided by the law.

What if the electric service is not in the name of the qualified beneficiary?

As a **general rule**, the electric service account with a distribution utility **must be registered under the** name of the person applying as a qualified beneficiary.

Exceptions:

- (a) The Applicant marginalized end-user is a family or household member living in the same household covered by the electric service;
- (b) The dwelling unit is being leased to the Applicant marginalized end-user and the electric service account is in the name of the lessor or a previous lessee/occupant; or
- (c) The dwelling unit is being leased to a 4Ps beneficiary or any member of the 4Ps beneficiary's household. Provided that, they can show proof that they are in actual possession and occupation of the dwelling unit.

Any proof of residence, such as a government-issued ID, or a Barangay Certificate, must be submitted by the Applicant marginalized end-user for the circumstances defined under items (a) and (b) of this Section. In case of lease, the proof of residence may be the contract of lease, as may be applicable.

Application by a Representative.

If a personal application for the lifeline grant cannot be done, an application through a representative may be allowed. Provided that, a signed Letter of Authority, whether typewritten or handwritten, be submitted to AEC together with a valid government-issued ID of both the representative and the represented. Provided further, that the reason for the representation shall be explained in the said letter.

For questions and other concerns regarding this advisory, you may reach Angeles Electric Corporation at telephone number 045-8882888 during business hours.